



June 28, 2010

OFFICERS

SUBJECT: Officer Assignments

As part of our ongoing efforts to increase service levels, improve our flexibility and speed, and meet the ever-changing dynamics of the marketplace, I am pleased to announce four new officer assignments within Operations:

Vice President Area Operations, Capital Metro Area, Timothy C. Haney: Tim is returning to the Capital Metro Area after serving as the Area Vice President for the Northeast Area since 2007. He served more than four years as the District Manager of the Capital District and was the Manager, Processing and Distribution, in several offices including Washington, D.C.; Merrifield, Virginia; and Baltimore, Maryland. As the Northeast Area Vice President, he was responsible for developing and implementing plans to transition the administrative functions performed by the New York Metro Area office into an expanded Northeast Area operations office. Following that successful transition, Tim assumed responsibility for postal operations—including mail processing and distribution, customer service, and administrative operations—over a geographic area that now encompasses Maine, New Hampshire, Rhode Island, Vermont, Connecticut, Massachusetts, Virgin Islands, Puerto Rico, and parts of New York and New Jersey. Tim holds a bachelor of science degree in management studies from the University of Maryland.

Vice President Area Operations, Northeast Area, Jordan M. Small: Jordan served as the Vice President, Network Operations, with responsibility for the national network of 350 mail processing and distribution centers and automation initiatives focused on increasing the amount of mail sequenced in the order of delivery. He oversaw the major transformation of the Bulk Mail Center network to the Network Distribution Center, resulting in improved service, increased efficiencies, and transportation savings. As the Vice President, Delivery and Post Office Operations he organized strategies to optimize the delivery network through joint collaboration with the National Association of Letter Carriers. Jordan, whose Postal Service career began in 1979, has also served in a number of other leadership roles including District Manager of the South Florida District; senior plant manager in the South Florida District; manager/lead executive in the Philadelphia District; District Manager in Akron, Ohio; and Postmaster in Cleveland, Ohio. Jordan studied business management at David Meyers University in Cleveland.

Vice President, Network Operations, David E. Williams: As Vice President, Engineering, Dave was responsible for directing all engineering and acquisition support functions, including the design and development of new automation, material handling systems, and vehicles. As a certified black belt, Dave championed numerous lean six sigma projects which have strengthened the culture of ongoing process improvements within Engineering. Dave brings to his new role a breadth of field and headquarters experience as he has served in numerous field, area, and headquarters positions, including Manager, Processing Operations. In that role, Dave led his team to superior performance over the course of several years, with breakthrough efforts in producing data-driven support for the field's record-setting service achievements. Dave earned his master's degree in business at the College of William and Mary, and he was awarded his bachelor of science degree in industrial engineering from the University of Florida.

Vice President, Engineering, Kelly M. Sigmon: A recent graduate of the Massachusetts Institute of Technology's Sloan Fellows Program in Innovation in Global Leadership, Kelly earned a master's degree in business administration. Kelly also holds a bachelor of science degree in industrial engineering from California State Polytechnic University. Kelly joined the Postal Service in 1989 as an Industrial Engineer Professional Specialist Trainee and has worked at all levels of the organization—headquarters, area, and the field. She served as District Manager for the Southeast Michigan District where she was responsible for postal operations involving two processing and distribution centers and 124 post offices. Kelly also served as the Senior Plant Manager of the Royal Oak, Michigan, Processing and Distribution Center where she managed day-to-day operations and developed cross-functional teams to improve service to internal customers, capture work hour savings, and increase the use of automated processes. Other positions in Kelly's career include: Area Manager, In-Plant Support, in the Great Lakes Area; Manager, In-Plant Support, for the San Bernardino, California Processing and Distribution Center; and Operations Support Specialist for the Pacific Area.

Tim and Jordan will report to the Deputy Postmaster General and Chief Operating Officer. Dave and Kelly will report to the Senior Vice President of Operations. These new assignments will begin Tuesday, July 6.

Please join me in congratulating Tim, Jordan, Dave, and Kelly in their new roles and offering your full support in their new assignments.


John E. Potter